

WHAT MAKES AN ELECTRIC CO-OP **DIFFERENT?**

It's how we treat our members, how we collaborate and our commitment to our communities. We are:

Looking out for you.

Members know they can trust their cooperative, because it was created by the people it serves to provide safe, reliable and affordable electricity.

Locally owned and operated.

Electric cooperatives are owned by their members and focus on members' needs and local priorities. Every member has a voice.

Responsive to local needs.

Focused on your street, electric cooperatives work hard to support a better quality of life for member-owners.



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Please contact your local cooperative for all member service and electric inquiries. We are proud to have them as a member of the Touchstone Energy Cooperative network and know they will provide you with best in class service.

THE COOPERATIVE DIFFERENCE

The Power of Human Connections





LET IT SHINE
2018



TOUCHSTONE ENERGY
EST 1998

ELECTRIC COOPERATIVES: CREATED BY MEMBERS

We aren't your typical electric utility. We are owned by those we serve.

That makes you a member, not a customer.

Putting people, not profit, first is one powerful difference. A difference that allows us to empower our communities and energize our members.

People aren't just our number one priority, they are the reason we exist.

4 VALUES

THAT GUIDE OUR EVERY DAY OPERATIONS

1 INTEGRITY

Members first. Every day. That's the power of not-for-profit Touchstone Energy co-ops.

2 ACCOUNTABILITY

Touchstone Energy co-ops belong to the members they serve. You have an equal voice in how the co-op is run.

3 INNOVATION

Touchstone Energy co-ops believe in providing innovative solutions, cutting-edge programs and state-of-the-art technology to better serve you and meet your current and future needs.

4 COMMITMENT TO COMMUNITY

Touchstone Energy co-ops improve your quality of life by investing time, money and expertise to elevate their communities and strengthen relationships with member-owners.



COMMUNITY



FUTURE



RELIABLE



PROUD

TOUCHSTONE ENERGY: BUILDING ON CO-OP STRENGTHS

For more than 20 years, Touchstone Energy cooperatives have stood together as the powerful brand of electric co-ops. Now a network of more than 700 electric cooperatives, we understand being best in class is more than just keeping the lights on. It's being your trusted source for power and information and demonstrating the Cooperative Difference.